PRIVACY POLICY

Slovline, s.r.o.

effective as of 14 July 2026

1 BASIC INFORMATION ABOUT THE CONTROLLER

Slovline s.r.o., with its registered office at Parková 75/7, 930 13 Horné Mýto, Company ID No.: 50621254, Tax ID No.: 2120402405, VAT ID No.: SK2120402405, registered in the Commercial Register of the District Court Trnava, Section Sro, File No. 39949/T (hereinafter the "Controller"), publishes this Privacy Policy (hereinafter the "Policy") to ensure transparency and fairness towards data subjects.

This Policy is issued pursuant to Articles 13 and 14 of Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data (hereinafter the "Regulation" or "GDPR") and Act No. 18/2018 Coll. on the Protection of Personal Data (hereinafter the "Act").

In this Policy, the term "Lessee" means the customer – the renter of the vehicle. The term "Guarantor" means the natural or legal person who guarantees the Lessee's obligations.

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The Controller has not appointed a Data Protection Officer (DPO), as the scope of personal data processing does not give rise to this obligation within the meaning of Art. 37 of the Regulation. Questions relating to the protection of personal data should be addressed directly to the e-mail address stated above.

The Controller keeps records of processing activities under Art. 30 of the Regulation. The Controller concludes personal data processing agreements under Art. 28 of the Regulation with external processors (e.g. the GPS tracking provider, accountant, e-mail marketing platform).

2 PURPOSES AND LEGAL BASES OF PROCESSING

The Controller processes the personal data of data subjects exclusively for specific, explicitly stated and legitimate purposes. The individual purposes of processing, legal bases, categories of data processed, recipients and retention periods are set out in detail in the Annex to this Policy.

The Controller processes personal data on the following legal bases:

- performance of a contract or pre-contractual relations (Art. 6(1)(b) of the Regulation);
- performance of a statutory obligation (Art. 6(1)(c) of the Regulation);
- the Controller's legitimate interest (Art. 6(1)(f) of the Regulation) – protection of property, debt recovery and GPS tracking of vehicles; the legitimate interest was assessed within a legitimate interest assessment (LIA);
- the data subject's consent (Art. 6(1)(a) of the Regulation) – exclusively for marketing purposes and analytical/marketing cookies.

Cross-border transfer of personal data to third countries outside the EU/EEA generally does not take place. Exceptions are stated for the individual information systems in the Annex (in particular IS 7 Cookies and web analytics).

3 RIGHTS OF DATA SUBJECTS

Data subjects may exercise the following rights in writing or electronically at: collection@slovline.com. The Controller is obliged to respond within 30 days of receiving the request. In justified cases, this period may be extended by a further 2 months, of which the data subject will be informed.

a) Right of access to personal data (Art. 15 of the Regulation)

You have the right to obtain confirmation as to whether your personal data is being processed and, if so, to access that data, including information on the purposes of processing, the categories of data concerned, recipients, the retention period and your rights. The Controller is entitled to verify your identity before providing the information.

b) Right to rectification (Art. 16 of the Regulation)

You have the right to have inaccurate personal data concerning you rectified and incomplete personal data completed.

c) Right to erasure – the "right to be forgotten" (Art. 17 of the Regulation)

You have the right to have your personal data erased if: (i) the data is no longer necessary for the purposes for which it was collected; (ii) you have withdrawn consent and there is no other legal basis; (iii) the data has been processed unlawfully. The right to erasure does not apply to data which the Controller is obliged to retain on the basis of statutory obligations.

d) Right to restriction of processing (Art. 18 of the Regulation)

You have the right to obtain restriction of processing of your personal data if you contest its accuracy, if the processing is unlawful and you request restriction instead of erasure, or if the Controller no longer needs the data but you require it for the establishment of legal claims.

e) Right to data portability (Art. 20 of the Regulation)

You have the right to receive the personal data you have provided to the Controller in a structured, commonly used and machine-readable format, and the right to transmit it to another controller, provided the processing is automated and carried out on the basis of consent or a contract.

f) Right to object (Art. 21 of the Regulation)

You have the right to object at any time to the processing of your personal data carried out on the basis of the Controller's legitimate interest. The Controller shall cease such processing unless it demonstrates compelling legitimate grounds which override your interests, rights and freedoms.

Right to object to direct marketing (Art. 21(2) of the Regulation):

If we process your personal data for direct marketing purposes, you have the right to object to such processing at any time. Once you have objected, we are obliged to immediately cease processing your personal data for these purposes. You may exercise this right by clicking the "unsubscribe" link in any marketing e-mail or by sending a request to collection@slovline.com.

g) Right to withdraw consent

If processing of personal data is based on your consent, you have the right to withdraw that consent at any time, without affecting the lawfulness of processing based on consent before its withdrawal.

h) Right to lodge a complaint with the Slovak Data Protection Authority (Art. 77 of the Regulation)

If you believe that the processing of your personal data is contrary to the Regulation or the Act, you have the right to lodge a complaint with the Office for Personal Data Protection of the Slovak Republic, Hraničná 12, 820 07 Bratislava, www.dataprotection.gov.sk.

4 SECURITY OF PERSONAL DATA

Slovline s.r.o. has adopted all reasonable technical, organisational and personnel measures to ensure the maximum protection of your personal data and to minimise the risk of its misuse, leakage or unauthorised access.

Pursuant to Art. 33 of the Regulation, the Controller is obliged to notify the Office for Personal Data Protection of the Slovak Republic of a personal data breach within 72 hours of becoming aware of it, where it is likely to result in a risk to the rights and freedoms of natural persons.

Pursuant to Art. 34 of the Regulation, we inform you that if a situation arises in which a personal data breach is likely to result in a high risk to the rights and freedoms of natural persons, we will inform you of this fact without undue delay.

5 ADDITIONAL INFORMATION

NOTICE: The provision of personal data is a statutory or contractual requirement necessary to fulfil the purpose of its processing. Failure to provide the required data may result in it not being possible to conclude a contractual relationship.

The Controller does not carry out automated decision-making or profiling within the meaning of Art. 22 of the Regulation.

If you have any questions relating to the protection of your personal data or the exercise of your rights, please contact us at: collection@slovline.com

6 UPDATES TO THE POLICY

The Controller reserves the right to update this Policy at any time. Data subjects will be informed of any material change by publication of a new version on the website https://collection.slovline.com, or by e-mail, as applicable. The current version of the Policy is always available at https://collection.slovline.com. The date of the last update is stated in the header of the document.

ANNEX: OVERVIEW OF INFORMATION SYSTEMS

1 CONTRACTUAL RELATIONS – VEHICLE RENTAL

Purpose of processing	Conclusion and performance of the vehicle rental agreement, verification of the lessee's eligibility, administration of the contractual relationship, billing, invoicing and debt recovery. Also includes the pre-contractual phase – reservations and enquiries from prospective customers who ultimately did not sign an agreement.
Name of IS	IS Contractual relations – vehicle rental
Legal basis	Art. 6(1)(b) of the Regulation – performance of a contract or pre-contractual relations; Art. 6(1)(f) of the Regulation – legitimate interest (protection of property, debt recovery).
Categories of data processed	Identification data (first name, surname, date of birth); contact details (address, e-mail, telephone); identity documents (ID card or passport number, validity); driving licence (number, validity, date of issue); payment data (IBAN for refund of the Deposit – retained only until the Deposit is refunded, then deleted); data on the course of the rental (vehicle registration plate, odometer reading, vehicle condition). Vehicle movement data is processed under IS 2.
Photographic records	Photographic documentation of the vehicle's condition (collection and return): retained for 3 years from the end of the rental. Photocopies/scans of identity documents and driving licences: retained for the duration of the rental + 3 months, then promptly destroyed.
Health data (special category – Art. 9)	For drivers over 65, the Controller requires confirmation of medical fitness to drive motor vehicles. Legal basis: Art. 9(2)(g) of the Regulation – public interest in the area of road safety. The data is retained for the duration of the rental and promptly destroyed after its end.
Informing the Guarantor (Art. 14 of the Regulation)	The Controller obtains the Guarantor's data from the Lessee, not directly from the Guarantor. The Guarantor will be informed of the processing of their personal data no later than 1 month after it is obtained, in accordance with Art. 14 of the Regulation.

Categories of recipients	The Controller's insurer; public authorities (police, courts, bailiffs); the Controller's accountant/tax advisor; legal representative in debt recovery.
Cross-border transfer	Does not take place.
Retention periods	Signed agreement: 3 years from the end of the contractual relationship (limitation period); 10 years for accounting records (statutory obligation). Reservations without a signed agreement: max. 6 months from contact, then erased.
Automated decision-making	Does not take place.
Categories of data subjects	Lessees (customers) – natural persons; representatives of Lessees that are legal entities (statutory representatives, proxies, drivers); Guarantors.

2 GPS TRACKING OF VEHICLES

Purpose of processing	Protection of the Controller's property – real-time tracking of the location and movement of rented vehicles via GPS device. The data is used in the event of: vehicle theft, breach of contractual terms (including unauthorised travel abroad), debt recovery, and when applying the penalty for exceeding the maximum permitted speed of 180 km/h set out in the Agreement.
Name of IS	IS GPS vehicle tracking
Legal basis	Art. 6(1)(f) of the Regulation – the Controller's legitimate interest (protection of property and enforcement of contractual claims). The legitimate interest was assessed within a legitimate interest assessment (LIA). The Lessee is informed of GPS tracking in the Agreement and the GTC before its conclusion.
Categories of data processed	Vehicle location (GPS coordinates), route driven, speed, and time and date of vehicle movement.
Categories of recipients	The GPS system provider (processor – agreement under Art. 28 of the Regulation); public authorities (police) in the event of theft or a criminal offence; the insurer in the event of an insured event; legal representative in debt recovery.
Cross-border transfer	Does not take place.
Retention periods	For the duration of the rental + 3 years from the end of the contractual relationship. The three-year period is justified by the possibility of asserting claims for damages and potential court proceedings relating to the vehicle rental.
Automated decision-making	Does not take place.
Categories of data subjects	Lessees and other authorised persons driving the vehicle during the rental.

3 FINANCIAL AND ACCOUNTING RECORDS

Purpose of processing	Bookkeeping, invoice processing, recording of payments and deposits, tax administration, banking, and management of receivables and payables.
Name of IS	IS Financial and accounting records
Legal basis	Art. 6(1)(c) of the Regulation – performance of a statutory obligation (Act No. 431/2002 Coll. on Accounting, Act No. 222/2004 Coll. on VAT, Act No. 595/2003 Coll. on Income Tax).

Categories of data processed	First name, surname / business name, address, Company ID No., Tax ID No., VAT ID No., IBAN, transaction amounts, invoice numbers.
Categories of recipients	The tax office, state administration and public authorities; the Controller's auditor/accountant (processor – agreement under Art. 28 of the Regulation); the bank.
Cross-border transfer	Does not take place.
Retention periods	10 years from the end of the tax period (statutory obligation).
Automated decision-making	Does not take place.
Categories of data subjects	Lessees – natural persons; representatives of Lessees that are legal entities; the Controller's suppliers and customers.

4 LEGAL RELATIONS AND DEBT RECOVERY

Purpose of processing	Handling the Controller's legal matters: debt recovery, legal representation, conducting court and enforcement proceedings, asserting claims for damages arising from rental agreements.
Name of IS	IS Legal relations and debt recovery
Legal basis	Art. 6(1)(f) of the Regulation – the Controller's legitimate interest, namely debt recovery and protection of the Controller's property against damage; Art. 6(1)(c) of the Regulation – performance of a statutory obligation.
Categories of data processed	Identification and contact details of the debtor; data on the contractual relationship and receivables; records of damage to the vehicle; photographic documentation (retained for 3 years); correspondence.
Categories of recipients	Courts, enforcement authorities, public authorities; the Controller's legal representative; the insurer; a debt-recovery service provider (agreement under Art. 28 of the Regulation).
Cross-border transfer	Does not take place.
Retention periods	10 years from the finality of the decision or the conclusion of debt-recovery proceedings.
Automated decision-making	Does not take place.
Categories of data subjects	Lessees – debtors; Guarantors; opposing parties in disputes.

5 EXERCISE OF DATA SUBJECTS' RIGHTS

Purpose of processing	Handling requests from natural persons seeking to exercise their rights as data subjects under the Regulation and the Act.
Name of IS	IS Exercise of data subjects' rights
Legal basis	Art. 6(1)(c) of the Regulation in conjunction with Art. 15 to 22 and 34 of the Regulation – performance of a statutory obligation.
Categories of data processed	The applicant's identification data; the content of the request; correspondence relating to handling the request.
Categories of recipients	Public authorities and state administration under the relevant regulations (the Office for Personal Data Protection of the Slovak Republic).
Cross-border transfer	Does not take place.

Retention periods	1 year from the date the request is handled.
Automated decision-making	Does not take place.
Categories of data subjects	Natural persons exercising their rights as a data subject against the Controller.

6 MARKETING AND SENDING COMMERCIAL OFFERS

Purpose of processing	Sending commercial offers, news and discounts to customers by electronic means (e-mail, SMS).
Name of IS	IS Marketing
Legal basis	Art. 6(1)(a) of the Regulation – the data subject's consent. Consent is voluntary and may be withdrawn at any time without giving a reason by sending an e-mail to collection@slovline.com or by clicking the "unsubscribe" link in any marketing e-mail. Withdrawal of consent does not affect the lawfulness of processing before its withdrawal. Upon receiving an objection to direct marketing, the Controller shall immediately cease processing for these purposes.
Categories of data processed	Name, e-mail address, telephone number.
Categories of recipients	The e-mail marketing processor – a bulk e-mail platform (agreement under Art. 28 of the Regulation).
Cross-border transfer	May occur if the platform used is based outside the EU/EEA (e.g. the USA) – on the basis of EU Standard Contractual Clauses or an adequacy decision (the EU-US Data Privacy Framework).
Retention periods	Until the data subject withdraws consent.
Automated decision-making / profiling	Does not take place.
Categories of data subjects	The Controller's customers who have given consent to receive marketing communications.

7 COOKIES AND WEB ANALYTICS

Purpose of processing	Ensuring the functionality of the website, analysing traffic and user behaviour on the website, and displaying relevant offers.
Name of IS	IS Cookies and web analytics
Legal basis and types of cookies	(1) Necessary technical cookies – basic website functionality; legal basis: legitimate interest (Art. 6(1)(f) of the Regulation); consent is not required. (2) Analytical cookies (e.g. Google Analytics) – traffic analysis; legal basis: consent (Art. 6(1)(a) of the Regulation). (3) Marketing cookies (e.g. Meta Pixel, Google Ads) – targeted advertising; legal basis: consent (Art. 6(1)(a) of the Regulation). All cookies are also subject to Act No. 452/2021 Coll. on Electronic Communications.
Cookie consent management	When visiting the website, the user is shown a cookie banner through which they may grant or refuse consent to individual categories of cookies. Consent may be withdrawn at any time in the browser settings or via the cookie banner.
Categories of recipients	Providers of analytical and marketing tools (Google LLC, Meta Platforms Inc. and similar) – these companies may process data outside the EU/EEA.

Cross-border transfer	May occur for analytical and marketing cookies to the USA on the basis of the EU-US Data Privacy Framework (EU Commission Decision 2023/1795) or EU Standard Contractual Clauses. Google LLC and Meta Platforms Inc. are certified under the EU-US Data Privacy Framework.
Retention periods	Necessary cookies: until the end of the browser session or max. 1 year. Analytical cookies: max. 26 months. Marketing cookies: max. 90 days.
Automated decision-making	Does not take place.
Categories of data subjects	All visitors to the Controller's website.

8 CONTACT FORM

Purpose of processing	Processing enquiries, questions and messages sent via the contact form on the Controller's website.
Name of IS	IS Contact form
Legal basis	Art. 6(1)(b) of the Regulation – pre-contractual relations or performance of a contract (if the enquiry is aimed at concluding a rental agreement); Art. 6(1)(f) of the Regulation – the Controller's legitimate interest in handling the enquiry (in other cases).
Categories of data processed	First name, surname, e-mail address, telephone number (if provided), content of the message.
Categories of recipients	The Controller's internal employees responsible for handling enquiries; the web hosting provider (processor – agreement under Art. 28 of the Regulation).
Cross-border transfer	Does not take place.
Retention periods	1 year from handling the enquiry; if an agreement is concluded, the data is retained in accordance with IS 1.
Automated decision-making	Does not take place.
Categories of data subjects	Natural persons who contact the Controller via the contact form.

This Policy becomes valid and effective on 14 July 2026. The current version is always available at https://collection.slovline.com.